

Quality Assurance

Mission:

Ensure safe maintenance practices by performing inspections on maintenance actions accomplished. Evaluate the maintenance personnel on training, safety, task knowledge, and tech data compliance.

Vision:

Ensuring by-the-book maintenance is accomplished safely to execute the mission

Priorities:

Accomplish Inspections, Keep Leaders Informed, Ensure Proper Training and Equipment

Who we are: QA is a three-person team made up of prior mx personnel. We are pulled from the AMS to assess the quality of maintenance actions performed daily. We report to the 43 AMOG/CC and work with the 43 AMS leadership to highlight trends and ensure maintenance actions are performed properly.

Who we support:

QA supports the Maintenance & Aerospace Ground Equipment flights. We work with Command Post & the Safety Office to ensure the safety of the flightline. We also work with AMC A4 QA office for various tasks and trackers.

Our accomplishments:

Recently, one of our personnel - SSgt Chad Denton - received his green belt certification as well as his Airframe & Powerplant license.

What we do: QA evaluates the quality of maintenance accomplished and performs necessary functions to manage the Maintenance Standardization & Evaluation Program. QA serves as the primary technical advisory agency in the maintenance organization, assisting maintenance supervision at all levels to identify, validate and/or resolve quality, proficiency and/or compliance issues impaction mission generation.

How we tie into the greater mission:

QA is a training tool commanders can use to help make sure their maintainers are properly trained and know their respective AFSCs. QA tracks negative treads to highlight areas to improve to make sure tasks are accomplished safely and by the Technical Order/Air Force Instruction.

Our challenges:

Manning - the main challenge for our office now will be turnover, since the current members of the shop are either retiring or separating.

WHERE WE ARE GOING...

We will strive to streamline the maintenance evaluation process and help improve processes by making them digital. We can already see that the Logistics Evaluation Assurance Program is becoming a hub for gathering daily use data. We hope to continue program improvements across QA's programs of responsibility!